



The Arlington Community Services Board
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Anne Marie Hermann
ACCSB Chair

October 19, 2016
Sequoia I
2100 Washington Blvd., Auditorium
Arlington, Virginia
7:00 pm - Full Board Meeting

Anita Friedman Interim
Executive Director

Present: Leslie Gosling, Wayne Bert, Judy Deane, Shauna Alonge, Anne Hermann, Atima Omara, Jay Ternent, Frank Haltiwanger, Carol Skelly, Linda Kelleher, Asha Patton-Smith, Jarrod Nagurka

Excused: Brian Berke, Joanne Del Torro

Staff: Anita Friedman, Kelly Mauller, Oliver Russell, John Palmieri

Public Comment(s)

There were no public comments.

Introduction of New Board Members

Chair Hermann introduced and welcomed Jenette O'Keefe and Cherie Takemoto. Ms. O'Keefe and Ms. Takemoto were appointed as CSB members by the County Board Office on September 27th.

Ms. O'Keefe previously served on the CSB Executive Committee and Full Board and is Co-chair of the Substance Abuse Committee. Ms. O'Keefe spoke about her career and advocacy.

Ms. Takemoto is a member of the Developmental Disabilities Committee. Ms. Takemoto spoke about her family and career. She noted that she is the oldest student to graduate from GMU with a PHD in education.

Ms. Friedman announced that Dr. John Palmieri has accepted the position of Behavioral Healthcare Division Chief. Mr. Palmieri was previously the Medical Director for BHD. Mr. Palmieri stated that he is excited to serve in his new role.

CSB Staff Recognition Award

Eileen Keane, Program Manager, Senior Adult Mental Health, Aging and Disability Services Division was nominated to receive the October 19, 2016 staff recognition award. Ms. Keane is retiring this month. Ms. Hermann introduced Glenda Blake, Aging and Disability Services Division Chief.

Ms. Blake spoke about Ms. Keane's accomplishments. Ms. Blake stated that Ms. Keane has been a coach and mentor to her. She added that Ms. Keane will begin her own consulting business after she retires this month.

Ms. Blake introduced Dr. Larry Spont, Psychiatrist, Aging and Disability Services and Rhonda Williams, Chair of Oversight, Regional Older Adult Facilities Team (RAFT).

Dr. Spont spoke about his working relationship with Ms. Keane. He stated that Ms. Keane is a wonderful and collaborative colleague as well as a great negotiator. He added that Ms. Keane has a great sense of humor. Dr. Spont recited a sailors' goodbye.

Members of Ms. Keane's team spoke about how wonderful she is and how she has touched their lives both professionally and personally. They thanked Ms. Keane for her support and expertise.

Ms. Williams stated that she is thankful for Ms. Keane's contributions and enthusiasm.

Ms. Keane thanked everyone for honoring her, adding that she is grateful to the CSB for their support of the RAFT program. Ms. Keane also thanked her son who was present for the award presentation.

Ms. Hermann presented Ms. Keane with an award from the CSB members.

Approval of the September 21, 2016 ACCSB Meeting Minutes – Anne Hermann, ACCSB Chair

Chair Hermann called for a motion to approve the September 21, 2016 ACCSB Full Board meeting minutes. Ms. Gosling motioned to approve the minutes, Ms. Alonge seconded the motion, and the minutes were approved as amended.

Update Presentation: Mary Marshall Assisted Living Residence (MMALR)

Glenda Blake, Aging and Disability Services Division (ADSD) Chief, presented an update about MMALR.

Ms. Friedman stated that Ms. Blake previously presented about the first five years of operation at MMALR and concerns about medication errors at the June 22, 2016 CSB full board meeting.

Ms. Blake introduced Kay Halverson, MMALR Executive Director, Jim Baker, ADSD Administrative Officer and Amy Vennett, ADSD Nursing Program Manager.

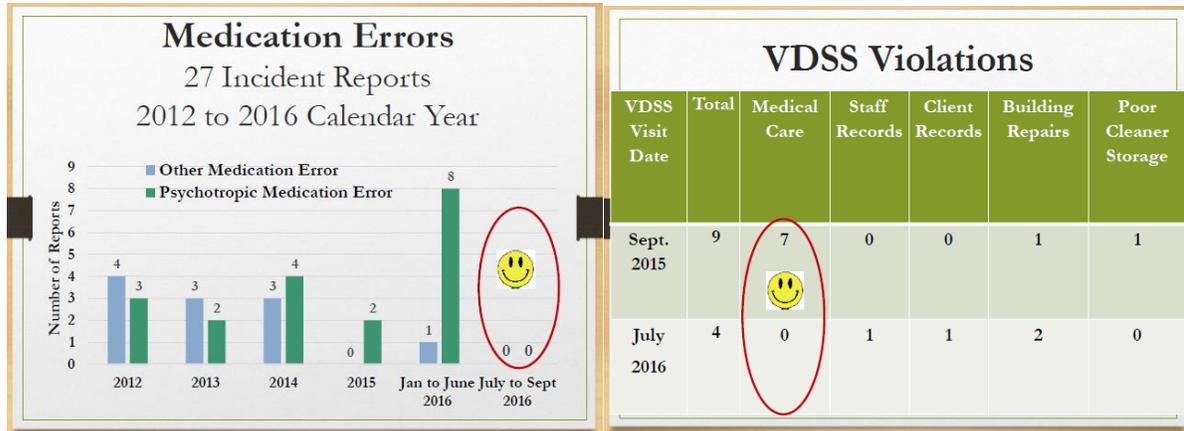
Mr. Baker provided background information about MMALR.

- Residents are low-income older adults, age 55 and older, with serious mental illness or a developmental disability.
- MMALR is operated by Volunteers of America (VOA) with funding from DHS, ADSD, Auxiliary Grants, Housing Choice Vouchers and Resident Contributions.
- MMALR consistently receives \$2,432,458 in County funding
- The current monthly fee per unit is \$5,108
- The current census is 51 with a capacity of 52 and no waiting list

Ms. Vennett provided a brief update of events that have occurred from June to present time.

- No medication related incident reports since late June
- The interim Director of Nursing (DON) has been working to improve medication system issues
- The new DON started in late August
- The Virginia Department of Social Services (VDSS) conducted an unannounced visit on July 28th and found no medical care related violations
- Contract updates
 - ADSD gathered feedback from key stake holders in CSB and Commission on Aging
 - Negotiations are in progress and going well

Ms. Vennett provided an overview of medication errors from 2012 through September of 2016 and VDSS violations from September 2015 through July 2016 (see graphics from presentation below).



Ms. Halverson stated that the current VDSS two year license for MMALR is scheduled to expire in October 2016. She added that MMALR is waiting on the pending announcement of its licensure status. She stated that the MMALR license will be in effect for either two or three years.

Ms. Halverson provided an update on the actions that Volunteers of America (VOA) have taken to reduce the number of medication errors.

- The DON is providing daily oversight of medication ordering
- An internal tracking tool has been developed to monitor medication orders, refills and follow-up procedures
- The Health Unit Coordinator is responsible for medication ordering and follow up
- VOA will pay for a 3 day supply of medication if preauthorization is causing delays

Ms. Vennett provided an update on the actions the County has taken to improve services at MMALR.

- On-going communication with Executive Director and corporate leadership
- Review and monitoring of incident and inspection reports
- ASD quality assurance activities and contract oversight

FY17 Preliminary Local Budget Priorities

Mr. Russell, Assistant BHC Division Chief, opened a discussion about the CSB preliminary local budget priorities. He asked the members for a status report about priorities that may have been discussed in the subcommittees.

- Ms. Deane stated that the Mental Health Committee is discussing several potential budget recommendations.
- Ms. Alonge stated that she and Ms. O’Keefe met with Acting Substance Abuse Bureau Chief, Suzanne Somerville, and will be working closely to develop the committee’s priorities. She noted that the committee is scheduled to meet October 24th.
- Ms. Skelly stated that the Developmental Disabilities Committee is scheduled to meet November 2nd to discuss the committee’s priorities.

- Ms. Patton-Smith stated that the Child and Youth Committee is scheduled to meet November 7th and that, at this time, the committee does not have any budget recommendations.

Ms. Friedman provided a timeline of the budget process:

- Review of CSB preliminary budget requests at the November 7th Executive Committee meeting
- The County Manager publishes his budget in February, which includes the budget for DHS
- The CSB meets with County Board members in March
- The County Board will adopt a budget in April

Ms. Friedman stated that Arlington County has only a small gap in funding and that the County Manager has not asked for any budgetary reductions.

- Mr. Haltwanger asked what the deadline is for the CSB to submit their recommendations to the County Board. Ms. Deane responded that the CSB reviews its recommendations in February and meets with the County Board in March. The CSB has until April, prior to the County Board adopting a budget, to submit recommendations.
- Mr. Nagurka asked about the process of allocating carry-over money from the previous fiscal year. Ms. Friedman responded that there has been a change in the process of allocating funds that remain at the end of a fiscal year. She stated that, previously, the funds would be returned to the County Manager into a general fund to be redistributed in a process that was called Close Out. She noted that the County Manager has changed the process and has requested that all funding be spent by the end of each fiscal year.
- Mr. Nagurka asked if the CSB would be able to advocate for a portion of County surplus funds. Ms. Friedman responded that advocating for a portion of the available funds would not be an option. Mr. Nagurka suggested writing a letter to the County Board to thank them for reallocating surplus funds.
- Mr. Nagurka asked if the CSB will be able to provide input for any potential reallocation of staff positions. Ms. Friedman responded that any input would need to be discussed within the committees.
- Ms. Deane asked if surplus funds from a program will be used within that same program. Ms. Friedman responded that surplus funds may not necessarily be used within the same program but may be allocated to other programs that have a greater need.
- Ms. Friedman stated that 60% of the DHS budget is supported by local funding and 40% is supported by federal and state funding.

The members agreed that they would like to have more regular updates about the County budget. Ms. Deane stated that it would be helpful to receive statistical data. Mr. Russell noted that he is developing a statistical data report on program outcomes.

Finalize: Annual Retreat Agenda

Chair Hermann brought the annual retreat agenda before the members for final review and approval. The members approved the agenda. Mr. Nagurka is planning a team building exercise to kick-off the retreat. Ms. Hermann asked the members to email her any changes to the agenda prior to the retreat.

Approve FY16 CSB Annual Report

Ms. Mauller, BHC Division Administrative Assistant, brought the CSB FY16 Annual Report before the members for review and approval. The members approved the Annual Report as amended.

Report Out on ACCSB Retreat Initiatives

- ✓ Chair Hermann reported out about MMALR.
 - Ms. Hermann noted that the residents are doing very well
 - One of the residents has taken the responsibility of scheduling programs for Residence Council meetings
 - Senator Favola was invited to speak and hold a question and answer session with the Residence Council

- ✓ Mr. Bert reported out about the Mental Health Criminal Justice Review Committee.
 - A new Crisis Intervention Team (CIT) Coordinator has been hired and will begin October 31st.
 - There was an increase in the waiting time for hospital beds over the last month at VHC, and several cases went beyond 8 hours to get a Temporary Detention Order (TDO). Western State Hospital has also been releasing individuals early. Discussion followed on the availability of statistical information on beds available, waiting lists and the wait time for restoration to competency for individuals in the Detention Center diverted to Western State Hospital.

 - Leslie Weisman reported out about the intense interest in Mental Health Courts at the state level and indicated there is a parallel increase in interest in Arlington.

 - The Arlington County jail is applying for an evaluation of accreditation from the American Corrections Association. Only 5% of jails nationally receive the accreditation.

- ✓ Ms. Deane reported out about the Young Adult Committee.
 - A meeting is in the process of being scheduled in December with Darcy Gruttadora, Director of Advocacy at NAMI, to speak to the committee about tip sheets that have been developed for professionals who work with young adults. The meeting will be held during the day-time so that staff can attend. Parents will also be invited to attend.

- ✓ Ms. Deane reported that the Mental Health Group Home Committee is scheduled to meet October 31st at 9:00 a.m. at the Sequoia III building in room 417. Mr. Palmieri and Mr. Russell will be in attendance.

- ✓ Ms. Alonge expressed an interest in receiving more consistent reporting across all CSB programs

Informational Items

- ✓ Mr. Russell provided an overview of the group home report. Ms. Skelly asked if reports are received about the Developmental Disability (DD) Group Homes. Mr. Russell responded that he receives a report for the DD group homes.

- ✓ Ms. Hermann reported that meetings were held with Senator Favola and County Board Member, Christian Dorsey, regarding the Virginia Hospital Center expansion. A separate forum is scheduled for November 28th with Adrian Stanton, VP VHC, to discuss the CSBs concerns surrounding the expansion of behavioral health services. Consumers and family members of consumers will be invited to speak about their experiences at VHC.

- ✓ Ms. Hermann reminded the members that the Annual Legislative Delegation Forum is scheduled for Monday November 14th from 6:00 p.m. to 7:00 p.m., one hour prior to the CSB full board meeting, at the Sequoia Plaza I Building located at 2100 Washington Boulevard in the lower level auditorium.

The following members will present to the legislators:

- Additional psychiatric hospital beds in the State Hospitals
 - Judy Deane will present.
 - Adequate affordable housing with additional support services
 - Linda Kelleher will present.
 - Medicaid Expansion
 - Jarrod Nagurka will present.
 - Update on DOJ settlement agreement
 - Carol Skelly will present.
- ✓ Mr. Palmieri, BHC Division Chief, and Mr. Russell, BHC Assistant Division Chief, reported out about the VACSB Public Policy held on October 5th, 6th and 7th in Charlottesville. They spoke about a few of the sessions that they attended.
- Increased funding for Substance Abuse Services
 - Changes to Medicaid Managed Care
 - Outcome measures dashboard reporting as a part of State reporting
 - State deficit
 - DD Waiver challenges
- ✓ Ms. Friedman announced that ArlingtonWeaves, Etc. (formerly Woodmont weavers), located at 2110 Washington Boulevard in Arlington, is holding an open house on October 27th from 11:00 a.m. to 1:00 p.m. She encouraged the members to attend.
- ✓ Ms. Hermann directed the members attention to the CSB Executive Committee and Full Board meeting schedule for calendar year 2017 (Included in Member Packet).
- ✓ Ms. Gosling announced that Clarendon House is in the process of hiring a Peer Specialist.

Adjournment

The Arlington County Community Services Full Board meeting was adjourned by Chair Hermann at 9:00 p.m.

Respectfully submitted by Kelly Mauller